

Hazel Hall Nursing Home



Prosperous Road Clane
Co. Kildare

Phone: 045 868 662
Fax: 045 838 380

E-mail: info@hazelhallnursinghome.ie
Web: www.hazelhallnursinghome.ie

INTRODUCTION:

Established for over 35 years, Hazel Hall is a quality and safety driven private residential nursing home, owned and operated by Samantha Boylan who is Director of Operations and represents the Provider Company, Esker Property Holdings Limited.

With a richly experienced background in the hospitality industry, Samantha has drawn on and expanded on this past experience to become a highly respected and effective nursing home provider, now established in her role after 15 years.

Samantha's continued professional development in recent years includes Advanced Supervisory Management and Gerontology Major Award (FETAC Level 6), ReQ Mark Person Centred Dementia Care, HE Level 6 (University of Brighton; University of Surrey); Inspiring Compassionate Dementia Care in Ireland (Dementia Care Matters), Leadership Matters in Person Centred Dementia Care (Dementia Care Matters), The "Specal" Method (Contented Dementia Trust), Quality & End of Life Care (NMBI Category 1 Approved), Do Not Resuscitate (DNR) Orders, (ABA category A Approved), Data Protection & Information Governance (ABA Category 1 Approved) and EHOA Accredited Primary Course in Food Safety.



Samantha, along with her management team, has a responsibility for ensuring that Hazel Hall Nursing Home is compliant with all legislation governing Nursing Homes in Ireland, which includes the Safety, Health and Welfare at Work Act 2005, the Health Act 2007 (Care and Welfare of Residents in Designated Centres for Older People) Regulations 2009 and 2010 (as amended), the National Quality Standards for Residential Care Settings for Older People in Ireland (HIQA, 2009) and the National Standards for Safer, Better Healthcare (HIQA, 2012).

There is a clearly defined organization structure which identifies the lines of authority and accountability, specifies roles and details responsibilities for areas of activity within Hazel Hall Nursing Home. The organisational structure and systems support Samantha and her management team in creating a transparent, positive and inclusive environment.

Samantha's primary focus is to actively lead, promote and strengthen a culture of quality and safety at Hazel Hall Nursing Home through the company's mission statement, which states:

'The Management and Staff of Hazel Hall Nursing Home are committed to listening to, and working together with, individual residents, their families, representatives, other professionals and authorities in providing for our residents holistic, person-centred care and promoting a high quality of life, respectful of the individual's rights and wishes in an environment where each resident and employee matters and is safe, supported, valued and enabled'.

Systematic monitoring arrangements are in place to identify and act on opportunities to continually improve the quality, safety and reliability of the health care provided to residents of Hazel Hall Nursing Home. Samantha is committed to research and identification of areas for improvement of the service through review of feedback from residents, representatives, staff, other professionals and authorities and to the development and implementation of annual quality improvement plans.

Samantha is dedicated to developing the multi-disciplinary team at Hazel Hall Nursing Home by allocating training and resources and to facilitating employees to maintain and improve their skills, knowledge and competencies to fulfil their roles and responsibilities in delivering high quality, safe care.

Samantha is committed to promoting a culture of openness and accountability throughout Hazel Hall Nursing Home, so that employees can exercise their personal, professional and collective responsibility to report in good faith any concerns that they have in relation to the safety and quality of the service.

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FACILITIES:

Hazel Hall Nursing Home is purpose built, and set in its own secure grounds with car parking facilities and is monitored by CCTV. It contains 43 bedrooms (40 private and 3 semi-private rooms). Each room is equipped with Flat Screen TV and call bell system and is comfortably furnished, as part of our ongoing refurbishment programme. Residents are encouraged to bring in some items from home, such as a favourite armchair or dressing table, to make their bedroom as homely as possible.



All meals and snacks are nutritionally balanced and served in the dining room or in the bedroom if room service is preferred. Dietetic prescription, cultural meal plans and personal preferences are planned and provided for, in consultation with our experienced team of chefs, in compliance with our Food Safety Programme (HACCP).

Within the nursing home, there is an administration office, nurses' station, a multi-denominational chapel, meeting room, a bright and spacious lobby area, lounge area, which open onto a central courtyard, a hairdressing salon, dining room, smoking room and toilet and bathroom facilities.

All access/egress points are electronically monitored and controlled and are fitted with a keypad locking system. The front door is securely closed at all times and is accessed/ egressed by an intercom system which is controlled by staff.



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DEMENTIA CARE:

There is a High Dependency Unit which contains 14 bedrooms, and a bright and spacious recreation and dining area which overlooks, and has access to, the multi-sensory garden designed for those residents living with a dementia. Through the efforts of the Dementia Care Committee at Hazel Hall Nursing Home, and its liaison with residents, representatives, families and the multi-disciplinary team, the High Dependency Unit will be developed into a centre of excellence in person-centred dementia care, which will serve to improve the lived experience of the person living with a dementia in an environment where feelings matter most.



The Reminiscence Cottage



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SERVICES:

At Hazel Hall Nursing Home, we provide full residential and day care, respite care, post-operative convalescence and palliative care to older persons and dependent adults over 18 years of age.

We employ a multidisciplinary team which consists of registered nurses, trained health care; physiotherapy; activities and ancillary staff which provide 24/7 care for low, medium, high and maximum dependency residents.

Hazel Hall Nursing Home is registered with and governed by the Health Information and Quality Authority (HIQA). It is a service provider under the Nursing Homes Support (Fair Deal) Scheme and is approved by VHI Healthcare and other healthcare schemes for members who require a period of convalescence following a hospital stay.

General Medical Practitioners are available on a daily and on-call basis. Other services, arranged on request, include:

- Gerontology
- Palliative Care
- Pain Management Care
- Psychiatry of Old Age Care
- Psychology Care
- Oncology Care
- Continence Care
- Diabetic Care
- Chiropody
- Ophthalmology
- Audiology
- Physiotherapy
- Speech and Language Therapy
- Dietician
- Dentistry
- Occupational Therapy
- Warfarin Clinic
- Reflexology, etc.



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ACTIVIITES:

In order to enhance the care provided and enable residents to fulfil their personal, social and psychological needs, the following activities and therapies are available within Hazel Hall Nursing Home and supervised by our team of Activities Co-Ordinators:

- Outings for Afternoon Tea, Shopping, Theatre, Concerts, Exhibitions, etc.
- Pet Therapy&Visiting Dogs
- Reminiscence Therapy
- Sonas Programme (Dementia Specific)
- Individually Assessed Meaningful Activities Programme
- Fit 4 Life Fitness Classes
- Mobility Therapy
- Massage Therapy
- Aromatherapy
- Colour Therapy
- Religious Services
- Quizzes
- Bingo
- Co-Ordination Games
- Arts and Crafts
- Musical Performances
- Indoor and Outdoor Gardening Activities

Birthdays and anniversaries are celebrated and entertainment programmes are organised for annual festivities (e.g. Christmas, St Patrick's Day, Easter, Halloween, etc.)

Weekly newspapers are provided on a complimentary basis and daily newspapers are delivered upon request.

We operate an open visiting policy within Hazel Hall Nursing Home. However, in some cases, we respectfully reserve the right to impose restrictions on visiting arrangements where the visit or the time of visit is deemed to pose a risk or where the resident requests restrictions.



Hazel Hall Nursing Home



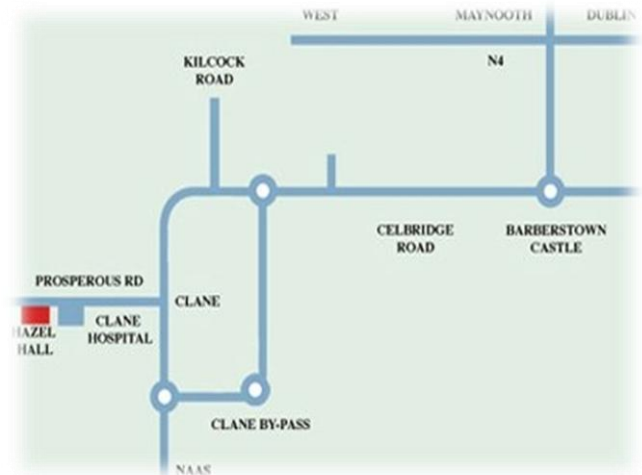
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LOCATION:

Hazel Hall Nursing Home is situated in the town of Clane, Co. Kildare, which provides the resident with nearby access to banks, post office, churches, restaurants, public houses, libraries and community halls, etc.



DIRECTIONS:

From the direction of Kilcock/Maynooth/Celbridge, drive through the village of Clane, turning right at the traffic lights just before The Corner House public house onto the Prosperous Road. Continue straight for just less than a mile, Hazel Hall Nursing Home is situated on your left hand side. From the direction of Naas, drive into the village of Clane, and turn left at the traffic lights directly after The Corner House public house, onto the Prosperous Road. Continue straight for just less than a mile, Hazel Hall Nursing Home is situated on your left hand side. Hazel Hall Nursing Home is serviced, on an hourly basis, by the 'Edenderry' bus from Busaras, Dublin, via Celbridge and Straffan, stopping directly outside Hazel Hall Nursing Home.

CONTACT:

We understand that the decision to move into long-term care can be a stressful one. At Hazel Hall Nursing Home, we want to make your transition as smooth as possible. Our Director of Nursing will be happy to meet with you and your family to give you a tour of the building, introduce you to residents in occupancy, and discuss any personal needs you may have. In order to ensure you receive our uninterrupted attention we would ask that you kindly schedule an appointment in the first instance.

Please contact the Director of Nursing at Tel. 045 868 662 or email: info@hazelhallnursinghome.ie.

We look forward to welcoming you.